

# The team

Portrait gallery

# Our administrator: Hannah Olsen



With over 15 years of experience in customer service and administration she is passionate about building relationships and keeping clients happy. Before joining us Hannah delivered administrative assistance to a range of clients, from solicitors firms to estate agencies. Outside work, Hannah is a film and book geek.

# Our Business Development Executive: Anth Mckeown



Anth develops new business for us in our core market -- professional membership organisations, awarding bodies, and learning providers. Previously Anth worked as Business Development Executive for CY Partners Scientific Recruitment. Before that, Anth worked in advertising in the publishing sector and in insurance. Outside work, Anth enjoys spending time with my family, travelling, and playing sport.

# Our Candidate Interviewer and Screening Associate: Amanda Bishop



Amanda interviews potential candidates for future roles and our long-listed candidates for senior appointments. She has over 15 years experience in the recruitment sector in senior operational and sales roles. Amanda previously worked for Tate (Impellam Group) as the Regional Manager for the North, later moving to become the National Sales Manager for Kelly Services. Outside work, Amanda enjoys learning to play the piano, running half marathons, putting on triathlon events, and having adventures with her young family.

# Our Candidate Interviewing and Screening Associate: Gill Wilson



Throughout her career, Gill's passion has been to help people grow and fulfil their personal and professional potential. For the first eleven years of her career, Gill worked in education -- first as an art teacher and then as a deputy headteacher. Looking for a new challenge, Gill then returned to art school, after which she set up a ceramics business, exporting products across the world. Gill's third career was at CRAC. This provided an opportunity to combine her experience in education and business as Director and Head of Programme Development. Gill interviews our long-listed candidates for senior appointments.

# Our Candidate Researcher: Lina Beynar



Lina identifies and sources candidates. Her background is in administration and customer service. Lina is passionate about translating (from Polish into English and vice versa) so in her previous roles she always made use of her translation skills. Outside work, Lina enjoys mountaineering, drawing and reading.

# Our Candidate Research Associate: Phil Wolfenden



Phil has over twenty years recruitment and resourcing experience. Prior to joining FJWilson Talent Services in 2012, he worked for two divisions of the Adecco Group, first as a branch manager for Jonathan Wren and then on-site at Everything Everywhere (formally Orange plc), resourcing senior telecoms professionals for Hyphen RPO. Phil started his recruitment career in the City. For ten years he worked for a niche investment banking and fund management agency, recruiting specialist operations staff. He has also worked on-site for a major City bank, coordinating the recruitment of their temporary and contract staff. Outside work, Phil enjoys running (half marathons) and is a lifelong supporter of Somerset CCC.



# Our Coach and Leadership Development Associate: Denise Taylor



Denise is our Careers Coaching Associate. She qualified as a coach in 1998 and is a Chartered Psychologist, registered with the British Psychological Society. Denise is the founder of [www.amazingpeople.co.uk](http://www.amazingpeople.co.uk). Her work focuses on helping each person to obtain clarity on who they are, where their strengths lie, and how to position themselves to be a desired candidate where their unique self can shine. Denise trained as a REACH Personal Branding Strategist and Social Branding Analyst and re-certifies each year. Her eight books include *Now You've Been Shortlisted* and *Find Work at 50+*. Outside work you may well find Denise driving her 1958 Austin A35 or dancing lindy hop.

# Our Communications Associate: Karen Haynes



Karen develops content for our website, blog and corporate materials. She has worked in varied sectors -- publishing, not-for-profit, small business and government administration. All her roles have supported personal and professional development. Karen has worked for the Department for Employment and the Careers Research and Advisory Centre (CRAC) and, whilst raising a family, as a freelancer. She is now Director of Frontinus Ltd, a communications consultancy. Outside work, Karen enjoys 'water workouts', walking netball, and a not-at-all-serious book club.

# Our Communications Director: Anthony Haynes



Anthony has extensive experience in the small business and higher education sectors, especially in engineering. Anthony is a founding director of [Frontinus Ltd](#). He specialises in helping people – via coaching, development editing, and writing – to give presentations and to write bids and pitches. Anthony has been Visiting Professor at Beijing Normal University (China) and the University of Hiroshima (Japan). As an author, he has been published by Cambridge University Press and Bloomsbury. Outside work, Anthony is a keen cricketer.

# Our Manager: Dilly Clack



Dilly is our Resourcing Delivery Manager and also manages our senior candidates during the interviewing stages. Her career has always involved relationship and client management, dealing with internal and external customers. Dilly has experience of working for SMEs and for large blue-chip organisations, such as Merrill Lynch. Outside work, Dilly enjoys camping and growing her own vegetables.

# Our Service Delivery Manager and Candidate Researcher: Heidi Frost



Heidi takes client briefings for new recruitment assignments and leads on identifying suitable senior candidates. She has worked in client-facing roles for over 20 years. 11 years of her experience has been within the recruitment industry, including 4 years as a billing consultant working on permanent roles (mainly on the City & Guilds account) and 6 years as an Operations Manager for Kelly Services. Outside work, Heidi enjoys attending the gym regularly, plus large amounts of retail therapy.

# Our Managing Director: Fiona Wilson



Fiona focuses on work for retained clients on search assignments. She also works with shortlisted candidates. Before founding FJWilson Talent Services in 2009, she worked for 14 years in recruitment in operations and sales. In operational roles, Fiona worked for Adecco's professional staffing brands. She was Operations Director of Jonathan Wren, Ajilon, and then of the London 2012 contract. Before this, Fiona worked for Kelly Services, where she gained experience of the general staffing sector, on-site management, and strategic accounts. Fiona's experience in sales was first developed at Hobsons, part of the Daily Mail Group. During this time she specialised in the 16-19 year old marketplace, recruiting for school-leaver, apprenticeship and undergraduate programmes. Fiona is a ["Pilotlighter"](#) and an experienced Board Director and charity trustee. Out of work, she enjoys (still) listening to The Cure, camping, and seaside holidays.